FXpar 9

User Manual

CHAUVET DJ

1. BEFORE YOU BEGIN

What Is Included

- FXpar 9
- Power Cord
- Hanging Bracket with Mounting Hardware
- Warranty Card
- Quick Reference Guide

Unpacking Instructions

Carefully unpack the product immediately and check the container to make sure all the parts are in the package and are in good condition.

Claims

If the box or the contents (the product and included accessories) appear damaged from shipping, or show signs of mishandling, notify the carrier immediately, not Chauvet. Failure to report damage to the carrier immediately may invalidate your claim. In addition, keep the box and contents for inspection.

For other issues, such as missing components or parts, damage not related to shipping, or concealed damage, file a claim with Chauvet within 7 days of delivery.

Text Conventions

CONVENTION	MEANING
1–512	A range of values
50/60	A set of values of which only one can be chosen
Settings	A menu option not to be modified
<ENTER>	A key to be pressed on the product's control panel
ON	A value to be entered or selected

Symbols

SYMBOL	MEANING
	Electrical warning. Not following these instructions may cause electrical damage to the product, accessories, or the user.
	Critical installation, configuration, or operation information. Not following these instructions may make the product not work, cause damage to the product, or cause harm to the operator.
	Important installation or configuration information. The product may not function correctly if this information is not used.
	Useful information.

Disclaimer

Chauvet believes that the information contained in this manual is accurate in all respects. However, Chauvet assumes no responsibility and specifically disclaims any and all liability to any party for any loss, damage or disruption caused by any errors or omissions in this document, whether such errors or omissions result from negligence, accident or any other cause. Chauvet reserves the right to revise the content of this document without any obligation to notify any person or company of such revision, however, Chauvet has no obligation to make, and does not commit to make, any such revisions. Download the latest version from www.chauvetdj.com.

The works of authorship contained in this manual, including, but not limited to, all design, text and images are owned by Chauvet.

© Copyright 2016 Chauvet & Sons, LLC. All rights reserved.

Electronically published by Chauvet in the United States of America.

CHAUVET, the Chauvet logo, and FXpar 9 are registered trademarks or trademarks of Chauvet & Sons LLC (d/b/a Chauvet and Chauvet Lighting) in the United States and other countries. Other company and product names and logos referred to herein may be trademarks of their respective companies.

Product at a Glance

Use on Dimmer	⃠	Auto Programs	✔
Outdoor Use	⃠	Auto-ranging Power Supply	✔
Sound-Active	✔	Replaceable Fuse	✔
DMX	✔	User-Serviceable	⃠
Master/Slave	✔		

Safety Notes

- Always connect the product to a grounded circuit to avoid the risk of electrocution.
- Always disconnect the product from the power source before cleaning or replacing the fuse.
- Avoid direct eye exposure to the light source while the product is on.
- Make sure the power cord is not crimped or damaged.
- Never disconnect the product from power cord by pulling or tugging on the cord.
- If mounting the product overhead, always secure to a fastening device using a safety cable.
- Make sure there are no flammable materials close to the product when operating.
- Do not touch the product's housing when operating because it may be very hot.

- Always make sure that the voltage of the outlet to which you are connecting the product is within the range stated on the decal or rear panel of the product.
- The product is for indoor use only! (IP20) To prevent risk of fire or shock, do not expose the product to rain or moisture.
- Always install the product in a location with adequate ventilation, at least 20 in (50 cm) from adjacent surfaces.
- Be sure that no ventilation slots on the product's housing are blocked.
- Never connect the product to a dimmer.
- Make sure to replace the fuse with another of the same type and rating.
- Never carry the product from the power cord or any moving part. Always use the hanging/ mounting bracket.
- The maximum ambient temperature (Ta) is 104 °F (40 °C). Do not operate the product at higher temperatures.
- In the event of a serious operating problem, stop using the product immediately.
- Never try to repair the product. Repairs carried out by unskilled people can lead to damage or malfunction. Please contact the nearest authorized technical assistance center.
- To eliminate unnecessary wear and improve its lifespan, during periods of non-use completely disconnect the product from power via breaker or by unplugging it.

Keep this User Manual for future use. If you sell the product to someone else, be sure that they also receive this document.

2. INTRODUCTION

Product Overview

LED Display   Microphone   Sensitivity Knob   Infrared Sensor

Menu Buttons   COB LED

Power Out

Fuse Holder

Power In   SMD Strobes

Fan   DMX In/Out   Safety Loop   Quad LEDs

Product Dimensions

10.9 in
279 mm

10.8 in
275 mm

2.9 in
74 mm
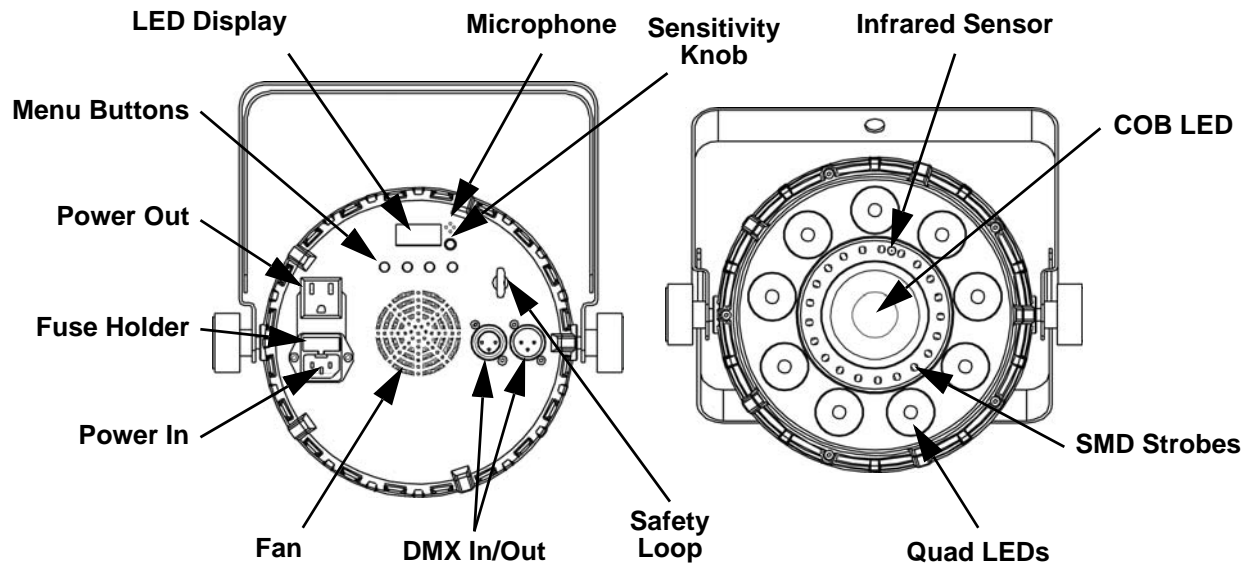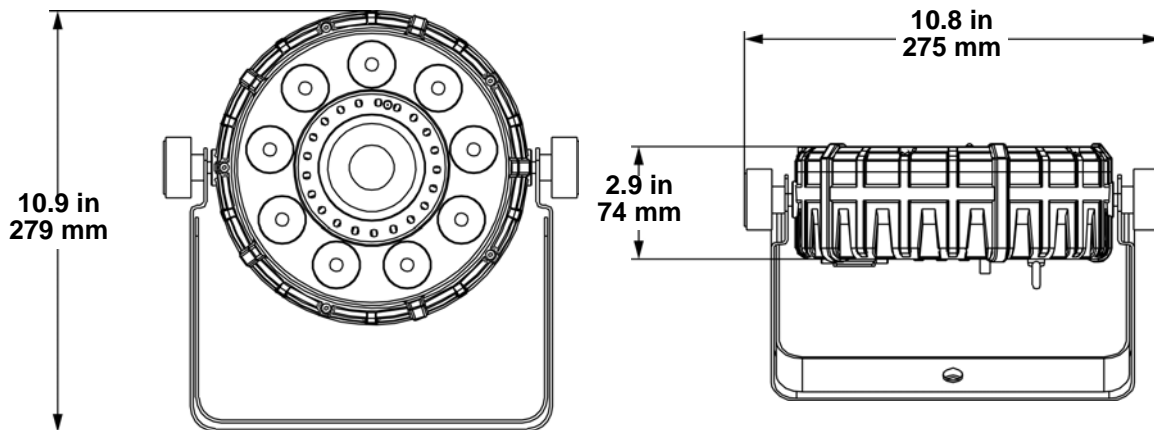
3. SETUP

AC Power

The FXpar 9 an auto-ranging power supply and it can work with an input voltage range of 100 to 240 VAC, 50/60 Hz. To determine the product's power requirements (circuit breaker, power outlet, and wiring), use the current value listed on the label affixed to the product's back panel, or refer to the product's specifications chart. The listed current rating indicates the product's average current draw under normal conditions.

> • **Always connect the product to a protected circuit (a circuit breaker or fuse). Make sure the product has an appropriate electrical ground to avoid the risk of electrocution or fire.**
> • **To eliminate unnecessary wear and improve its lifespan, during periods of non-use completely disconnect the product from power via breaker or by unplugging it.**

> **Never connect the product to a rheostat (variable resistor) or dimmer circuit, even if the rheostat or dimmer channel serves only as a 0 to 100% switch.**

Fuse Replacement

1. Wedge the tip of a flat-head screwdriver into the slot of the fuse holder.
2. Pry the fuse holder out of the housing.
3. Remove the blown fuse from the holder and replace with a fuse of the exact same type and rating.
4. Insert the fuse holder back in place and reconnect power.

Installed fuse
(held by plastic clip)

Spare fuse holder
(inside safety cap)

Safety cap
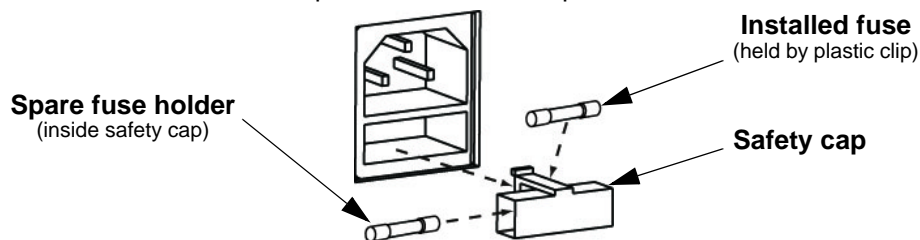
> **Disconnect the product from the power outlet before replacing the fuse.**

Power Linking

The product provides power linking via the Edison outlet located in the back of the product. Please see the diagram below for further explanation.

Power Linking Diagram

Power Source　　　**1st Product**　　　**2nd Product**　**3rd Product**　　　**Additional Products**
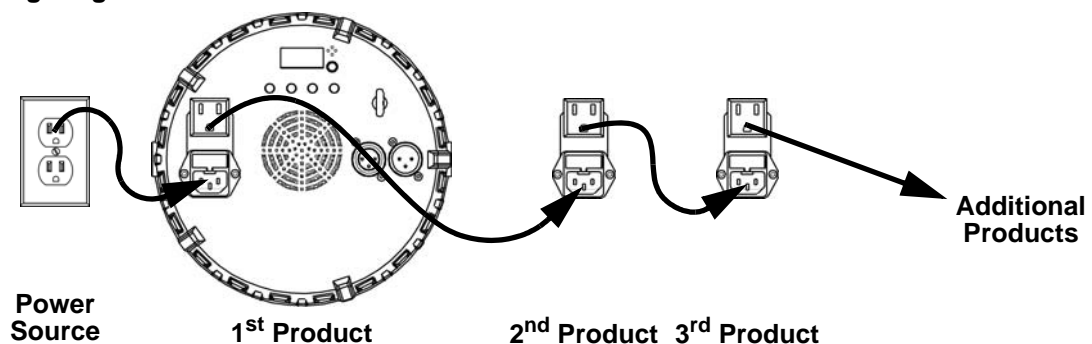
> **You can power link up to 7 FXpar 9 products on 120 VAC or up to 13 FXpar 9 products on 230 VAC.**

> **The power linking diagram corresponds to the North American version of the product ONLY! If using the product in other markets, you must consult with the local Chauvet distributor as power linking connectors and requirements may differ in your country or region.**

Mounting

Before mounting the product, read and follow the safety recommendations indicated in the Safety Notes.

Orientation

The FXpar 9 may be mounted in any position; however, make sure adequate ventilation is provided around the product.

Rigging

- Before deciding on a location, always make sure there is easy access to the product for maintenance and programming purposes.
- Make sure adequate ventilation is provided around the product.
- Make sure that the structure or surface onto which you are mounting the product can support the product's weight. (see the Technical Specifications)
- When mounting the product overhead, always use a safety cable. Mount the product securely to a rigging point, whether an elevated platform or a truss.
- When rigging the product onto a truss, use a mounting clamp of appropriate weight capacity.
- When power linking multiple products, mount the products close enough for power linking cables to reach.
- The bracket adjustment knobs allow for directional adjustment when aiming the product to the desired angle. Only loosen or tighten the bracket knobs manually. Using tools could damage the knobs.

Mounting Diagram

Mounting Clamp
(such as **CLP-15** or **CLP-15N** from Chauvet)

Mounting Bracket

Safety Cable
(such as **CH-05** from Chauvet)

Bracket Adjustment Knob
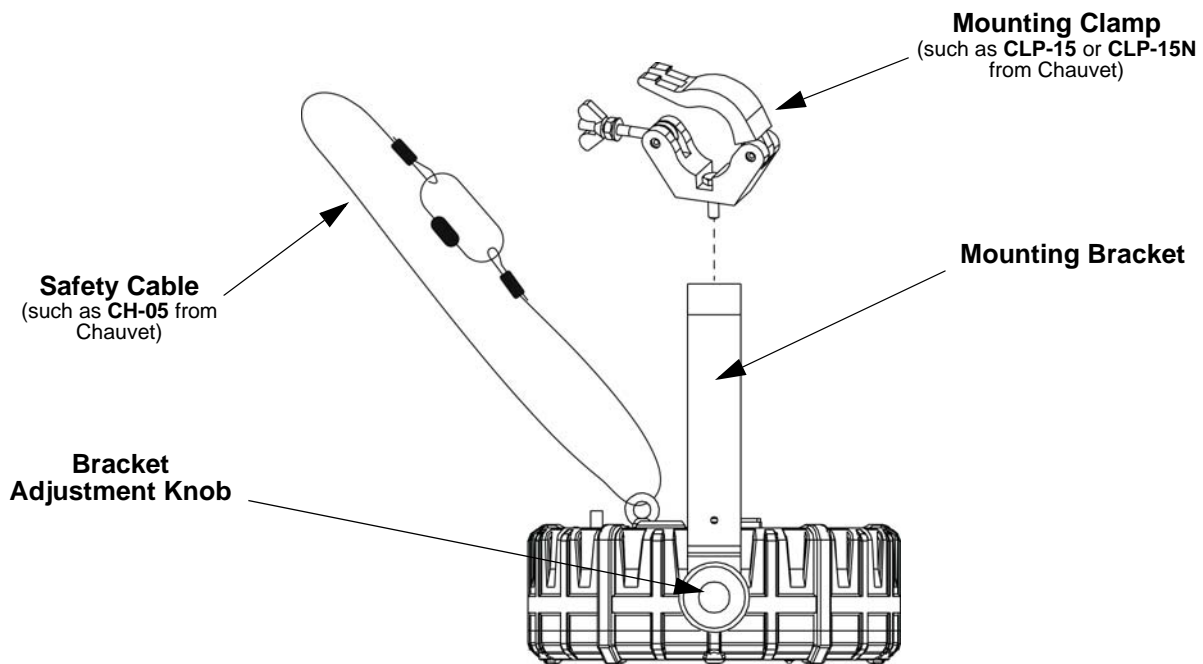
4. OPERATION

Control Panel Operation

To access the control panel functions, use the four buttons located underneath the display. Please refer to the Product Overview to see the button locations on the control panel.

BUTTON	FUNCTION
\<MENU\>	Press to find an operation mode or to back out of the current menu option
\<UP\>	Press to scroll up the list of options or to find a higher value
\<DOWN\>	Press to scroll down the list of options or to find a lower value
\<ENTER\>	Press to activate a menu option or a selected value

Menu Map

MODE	PROGRAMMING LEVELS		DESCRIPTION
DMX Mode	**2Ch**	**d001–511**	2-channel DMX mode
	6Ch	**d001–507**	6-channel DMX mode
	9Ch	**d001–503**	9-channel DMX mode
	22Ch	**d001–491**	22-channel DMX mode
Static Colors	**C--**	**C 1–23**	Static Colors
Automatic Programs	**P--**	**P 1–17**	Automatic programs
Auto Speed	**S--**	**S 1–100**	Program speed for P1–17
Sound-Active Mode	**Snd**	**Snd1–13**	Sound-active programs
Custom Color Mixing	**u--**	**r000–255**	Custom static colors Combine red, green, blue, and UV
		g000–255	
		b000–255	
		u000–255	
		S000–100	SMD strobe speed
Infrared Mode	**SEt**	**on**	Turns infrared on or off
		oFF	

Configuration (DMX)

The FXpar 9 works with a DMX controller. Information about DMX is in the CHAUVET DMX Primer, which is available from the Chauvet website http://www.chauvetlighting.com/downloads/DMX_Primer_rev05_WO.pdf.

Starting Address

When selecting a starting DMX address, always consider the number of DMX channels the selected DMX mode uses. If you choose a starting address that is too high, you could restrict the access to some of the product's channels.

The FXpar 9 uses up to 22 DMX channels, which defines the highest configurable address as **491**.

If you are not familiar with the DMX protocol, download the DMX Primer from www.chauvetdj.com.

To select the starting address, do the following:

1. Press **\<MENU\>** repeatedly until **2Ch**, **6Ch**, **9Ch**, or **22Ch** shows on the display.
2. Press **\<ENTER\>**.
3. Use **\<UP\>** or **\<DOWN\>** to select the starting address, from **d 1–511**.
4. Press **\<ENTER\>**.

DMX Channel Assignments and Values

22Ch

CHANNEL	FUNCTION	VALUE	PERCENT/SETTING
1	Red 1	000 ⇔ 255	0–100%
2	Green 1	000 ⇔ 255	0–100%
3	Blue 1	000 ⇔ 255	0–100%
4	UV 1	000 ⇔ 255	0–100%
5	Strobe 1	000 ⇔ 005	No function
		006 ⇔ 250	Strobe, slow to fast
		251 ⇔ 255	Sound-active strobe
6	Red 2	000 ⇔ 255	0–100%
7	Green 2	000 ⇔ 255	0–100%
8	Blue 2	000 ⇔ 255	0–100%
9	UV 2	000 ⇔ 255	0–100%
10	Strobe 2	000 ⇔ 005	No function
		006 ⇔ 250	Strobe, slow to fast
		251 ⇔ 255	Sound-active strobe
11	Red 3	000 ⇔ 255	0–100%
12	Green 3	000 ⇔ 255	0–100%
13	Blue 3	000 ⇔ 255	0–100%
14	UV 3	000 ⇔ 255	0–100%
15	Strobe 3	000 ⇔ 005	No function
		006 ⇔ 250	Strobe, slow to fast
		251 ⇔ 255	Sound-active strobe
16	Red 4	000 ⇔ 255	0–100%
17	Green 4	000 ⇔ 255	0–100%
18	Blue 4	000 ⇔ 255	0–100%
19	Strobe 4	000 ⇔ 005	No function
		006 ⇔ 250	Strobe, slow to fast
		251 ⇔ 255	Sound-active strobe
20	SMD Strobes	000 ⇔ 005	No function
		006 ⇔ 020	On
		021 ⇔ 250	Strobe, slow to fast
		251 ⇔ 255	Sound-active strobe

FXpar 9 Zones for DMX Control (22Ch)

22Ch (cont.)

CHANNEL	FUNCTION	VALUE	PERCENT/SETTING
		000 ⇔ 005	No function
		006 ⇔ 024	Auto program 1
		025 ⇔ 043	Auto program 2
		044 ⇔ 062	Auto program 3
		063 ⇔ 081	Auto program 4
		082 ⇔ 100	Auto program 5
21	Auto Programs	101 ⇔ 119	Auto program 6
		120 ⇔ 138	Auto program 7
		139 ⇔ 157	Auto program 8
		158 ⇔ 176	Auto program 9
		177 ⇔ 195	Auto program 10
		196 ⇔ 214	Auto program 11
		215 ⇔ 233	Auto program 12
		234 ⇔ 255	Auto program 13
22	Program Speed	000 ⇔ 250	Program speed, slow to fast
		251 ⇔ 255	Sound-active

9Ch

CHANNEL	FUNCTION	VALUE	PERCENT/SETTING
1	Red 1	000 ⇔ 255	0–100%
2	Green 1	000 ⇔ 255	0–100%
3	Blue 1	000 ⇔ 255	0–100%
4	UV 1	000 ⇔ 255	0–100%
5	Red 2	000 ⇔ 255	0–100%
6	Green 2	000 ⇔ 255	0–100%
7	Blue 2	000 ⇔ 255	0–100%
8	Strobe	000 ⇔ 005	No function
		006 ⇔ 250	Strobe, slow to fast
		251 ⇔ 255	Sound-active strobe
9	SMD Strobes	000 ⇔ 005	No function
		006 ⇔ 020	On
		021 ⇔ 250	Strobe, slow to fast
		251 ⇔ 255	Sound-active strobe

FXpar 9 Zones for DMX Control (9Ch)

6Ch

CHANNEL	FUNCTION	VALUE	PERCENT/SETTING
1	**Red**	000 ⇔ 255	0–100%
2	**Green**	000 ⇔ 255	0–100%
3	**Blue**	000 ⇔ 255	0–100%
4	**UV**	000 ⇔ 255	0–100%
5	**Strobe**	000 ⇔ 005	No function
		006 ⇔ 250	Strobe, slow to fast
		251 ⇔ 255	Sound-active strobe
6	**SMD Strobes**	000 ⇔ 005	No function
		006 ⇔ 020	On
		021 ⇔ 250	Strobe, slow to fast
		251 ⇔ 255	Sound-active strobe

2Ch

CHANNEL	FUNCTION	VALUE	PERCENT/SETTING
1	**Auto Programs**	000 ⇔ 005	No function
		006 ⇔ 024	Auto program 1
		025 ⇔ 043	Auto program 2
		044 ⇔ 062	Auto program 3
		063 ⇔ 081	Auto program 4
		082 ⇔ 100	Auto program 5
		101 ⇔ 119	Auto program 6
		120 ⇔ 138	Auto program 7
		139 ⇔ 157	Auto program 8
		158 ⇔ 176	Auto program 9
		177 ⇔ 195	Auto program 10
		196 ⇔ 214	Auto program 11
		215 ⇔ 233	Auto program 12
		234 ⇔ 255	Auto program 13
2	**Program Speed**	000 ⇔ 250	Program speed, slow to fast
		251 ⇔ 255	Sound-active

Configuration (Standalone)

Set the product in one of the standalone modes to control without a DMX controller.

Never connect a product that is operating in any standalone mode to a DMX string connected to a DMX controller. Products in standalone mode may transmit DMX signals that could interfere with the DMX signals from the controller.

Automatic Programs

To run the FXpar 9 in automatic mode, follow the instructions below:
1. Press **<MENU>** repeatedly until **P--** shows on the display.
2. Press **<ENTER>**.
3. Use **<UP>** or **<DOWN>** to select an automatic program, from **P 1–17**.
4. Press **<ENTER>**.

Auto-Program Speed

To change the auto-program speed on the FXpar 9, do the following:
1. Press **<MENU>** repeatedly until **P--** shows on the display.
2. Use **<UP>** or **<DOWN>** to increase or decrease the program speed from **S 1–100**.
3. Press **<ENTER>**. The product will return to the last selected mode.

Sound-Active Mode

To run the FXpar 9 in sound-active mode, follow the instructions below:
1. Press **<MENU>** repeatedly until **Snd** shows on the display.
2. Press **<ENTER>**.
3. Use **<UP>** or **<DOWN>** to select a sound-active program, from **Snd1–13**.
4. Press **<ENTER>**.
5. Turn the sensitivity knob up until the product responds to the beat of the music.

The product will only respond to low frequencies of music (bass and drums).

Preset Color Mode

To run the FXpar 9 on a static color, do the following:
1. Press **<MENU>** repeatedly until **C--** shows on the display.
2. Press **<ENTER>**.
3. Use **<UP>** or **<DOWN>** to select a static color, from **C 1–23**.
4. Press **<ENTER>**.

Custom Color Mixing

To custom mix a static color, follow the instructions below:
1. Press **<MENU>** repeatedly until **u--** shows on the display.
2. Press **<ENTER>** and one of the following will show on the display:
   • **r_ _ _** (red)
   • **g_ _ _** (green)
   • **b_ _ _** (blue)
   • **u_ _ _** (UV)
   • **S_ _ _** (SMD strobe speed)
3. Press **<ENTER>** to cycle through the settings.
4. When the desired setting shows on the display, use **<UP>** or **<DOWN>** to increase or decrease the value, from **000–255** for red, green, blue, or UV, or from **000–100** for SMD strobe speed.
5. Repeat steps 3 and 4 until the product outputs as desired.

IRC-6 Infrared Remote Control

The FXpar 9 is compatible with the IRC-6 infrared remote control from Chauvet. To activate IR mode, follow the instructions below:
1. Press **<MENU>** repeatedly until **SEt** shows on the display.
2. Press **<ENTER>** to accept.
3. Press **<UP>** or **<DOWN>** to select **on** or **oFF**.
4. Press **<ENTER>**.

IRC-6 Operation
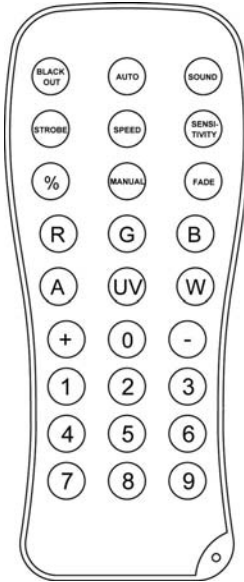
Automatic Mode

Automatic mode will enable you to run the automatic programs on the product.
To turn on Automatic mode:
1. Press **<AUTO>** on the IRC-6.
2. Press **<+>** or **<–>** to choose between the different auto programs.

To adjust the speed of the automatic program:
1. Press **<SPEED>** on the IRC-6.
2. Press **<+>** or **<–>** to increase or decrease the speed of the program.

Sound-Active Mode

Sound-Active mode will enable the product to respond to the music.
To turn on Sound-Active mode:
1. Press **<SOUND>** on the IRC-6.
2. Press **<+>** or **<–>** to select a sound-active program.

Manual Color Control

To choose a specific color with the IRC-6:
1. Press any number between **<0>**~**<9>** to choose your color.
2. Press **<+>** or **<–>** to choose between preset static colors.

To manually control the RGB percentage:
1. Press **<MANUAL>** on the IRC-6.
2. Press **<R>** (red), **<G>** (green), **<B>** (blue), or **<UV>**/**<P>** (UV) to choose your color.
3. Press **<+>** or **<–>** to increase or decrease the percentage of each color.

To turn the SMD strobes on or off:
1. Press **<W>** on the IRC-6.

Miscellaneous Operation

To adjust the total output level:
1. Press **<%>** on the IRC-6.
2. Press **<+>** or **<–>** to increase or decrease the output level.

To adjust the strobe rate of the static color:
1. Press **<STROBE>** on the IRC-6.
2. Press **<+>** or **<–>** to increase or decrease the strobe rate.
3. Set to **S000** to turn off the strobe.

To select a fading program:
1. Press **<FADE>** on the IRC-6.

To black out the lights:
1. Press **<BLACK OUT>** on the IRC-6.

This will turn off all the lights until the button is pressed again.
NOTE: The IRC-6 will not respond to any inputs when Black Out is activated. If the remote does not respond when a button is pressed, try pressing **<BLACK OUT>**. You may have inadvertently activated Black Out.

Master/Slave Mode

The Master/Slave mode allows a single FXpar 9 product (the "master") to control the actions of one or more FXpar 9 products (the "slaves") without the need of a DMX controller. The master product will be set to operate in either Stand-Alone mode or with the IRC-6, while the slave products will be set to operate in Slave mode. Once set and connected, the slave products will operate in unison with the master product.

Configure the products as indicated below.

Slave products:
1. Press **<MENU>** repeatedly until **2Ch**, **6Ch**, **9Ch**, or **22Ch** shows on the display.
2. Press **<ENTER>** to accept.
3. Set the DMX address to **001**.
4. Connect the DMX input of the first slave product to the DMX output of the master product.
5. Connect the DMX input of the subsequent slave products to the DMX output of the previous slave product.
6. Finish setting and connecting all the slave products.

Master product:
1. Set the master product to operate in Stand-Alone mode or with the IRC-6.
2. Make the master product the first product in the DMX daisy chain.

- **Configure all the slave products before connecting the master to the daisy chain.**
- **Never connect a DMX controller to a DMX string configured for Master/Slave operation because the controller may interfere with the signals from the master.**
- **Do not connect more than 31 slaves to the master.**

---

5. MAINTENANCE

Product Maintenance

Dust build-up reduces light output performance and can cause overheating. This can lead to reduction of the light source's life and/or mechanical wear. To maintain optimum performance and minimize wear, clean your lighting products at least twice a month. However, be aware that usage and environmental conditions could be contributing factors to increase the cleaning frequency.

To clean the product, follow the instructions below:

1. Unplug the product from power.
2. Wait until the product is at room temperature.
3. Use a vacuum (or dry compressed air) and a soft brush to remove dust collected on the external surface/vents.
4. Clean all transparent surfaces with a mild soap solution, ammonia-free glass cleaner, or isopropyl alcohol.
5. Apply the solution directly to a soft, lint free cotton cloth or a lens cleaning tissue.
6. Softly drag any dirt or grime to the outside of the transparent surface.
7. Gently polish the transparent surfaces until they are free of haze and lint.

ⓘ **Always dry the transparent surfaces carefully after cleaning them.**

6. TECHNICAL SPECIFICATIONS

Dimensions and Weight

LENGTH	WIDTH	HEIGHT	WEIGHT
10.9 in (279 mm)	10.8 in (275 mm)	2.9 in (74 mm)	3.6 lb (1.6 kg)

Note: Dimensions in inches rounded to the nearest decimal digit.

Power

POWER SUPPLY TYPE	RANGE	VOLTAGE SELECTION
Switching (internal)	100 to 240 VAC, 50/60 Hz	Auto-ranging

PARAMETER	120 V, 60 Hz	230 V, 50 Hz
Consumption	80 W	77 W
Operating Current	1.1 A	0.6 A
Power linking current (products)	8 A (7 products)	8 A (13 products)
Fuse	T 1.6 A, 250 V	T 1.6 A, 250 V

POWER I/O	U.S./WORLDWIDE	UK/EUROPE
Power input connector	IEC	IEC
Power output connector	Edison	IEC
Power Cord plug	Edison (U.S.)	Local Plug

Light Source

TYPE	POWER	LIFESPAN	COLOR	QUANTITY	CURRENT
LED	4 W	50, 000 hours	Quad-color RGB+UV	9	1.4 A
COB LED	18.4 W	50, 000 hours	Tri-color RGB	1	2 A
SMD LED	0.5 W	50, 000 hours	Cool white	21	0.2 A

Photometrics

PARAMETER	VALUE
Strobe Rate	0 to 16.4 Hz
Beam Angle	25°
Field Angle	45°
Illuminance @ 2 m	1,450 lux

Thermal

MAXIMUM EXTERNAL TEMPERATURE	COOLING SYSTEM
104 °F (40 °C)	Fan-assisted convection

DMX

I/O CONNECTOR	CHANNEL RANGE
3-pin XLR	2, 6, 9 or 22

Ordering

PRODUCT NAME	ITEM CODE	UPC NUMBER
FXpar 9	10031225	781462215736

RoHS

CE
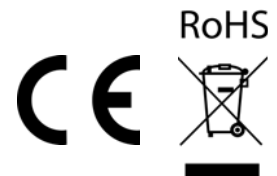
RETURNS

In case you need to get support or return a product:
- If you are located in the U.S., contact Chauvet World Headquarters.
- If you are located in the UK or Ireland, contact Chauvet Europe Ltd.
- If you are located in Mexico, contact Chauvet Mexico.
- If you are located in Benelux, contact Chauvet Europe BVBA.
- If you are located in any other country, DO NOT contact Chauvet. Instead, contact your local distributor. See www.chauvetdj.com for distributors outside the U.S., UK, Ireland, Mexico, or Benelux.

> **If you are located outside the U.S., UK, Ireland, Mexico, or Benelux, contact your distributor of record and follow their instructions on how to return Chauvet products to them. Visit our website www.chauvetdj.com for contact details.**

Call the corresponding Chauvet Technical Support office and request a Return Merchandise Authorization (RMA) number before shipping the product. Be prepared to provide the model number, serial number, and a brief description of the cause for the return.

Send the merchandise prepaid, in its original box, and with its original packing and accessories. Chauvet will not issue call tags.

Clearly label the package with the RMA number. Chauvet will refuse any product returned without an RMA number.

> **Write the RMA number on a properly affixed label. DO NOT write the RMA number directly on the box.**

Before sending the product, clearly write the following information on a piece of paper and place it inside the box:
- Your name
- Your address
- Your phone number
- RMA number
- A brief description of the problem

Be sure to pack the product properly. Any shipping damage resulting from inadequate packaging will be your responsibility. FedEx packing or double-boxing are recommended.

> **Chauvet reserves the right to use its own discretion to repair or replace returned product(s).**

CONTACT US

World Headquarters	
General Information	**Technical Support**
Address: 5200 NW 108th Ave.	Voice: (954) 577-4455 (Press 4)
Sunrise, FL 33351	Fax: (954) 756-8015
Voice: (954) 577-4455	Email: tech@chauvetlighting.com
Fax: (954) 929-5560	**Website**
Toll Free: (800) 762-1084	www.chauvetlighting.com
EUROPE	
General Information	**Technical Support**
Address: Stokstraat 18	Email: eutech@chauvetlighting.eu
9770 Kruishoutem	**Website**
Belgium	www.chauvetlighting.eu
Voice: +32 9 388 93 97	
General Information	**Technical Support**
Address: Unit 1C	Email: uktech@chauvetlighting.com
Brookhill Road Industrial Estate	
Pinxton, Nottingham, UK	**Website**
NG16 6NT	www.chauvetlighting.co.uk
Voice: +44 (0) 1773 511115	
Fax: +44 (0) 1773 511110	
MEXICO	
General Information	**Technical Support**
Address: Av. Santa Ana 30	Email: servicio@chauvet.com.mx
Lerma, Mexico C.P. 52000	**Website**
Voice: +52 (728) 285-5000	www.chauvet.com.mx

Outside the U.S., United Kingdom, Ireland, Mexico or Benelux, contact the dealer of record. Follow the instructions to request support or to return a product. Visit our website for contact details.